

**Grievance Redressal Forum
TPWODL, BURLA**

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,
Burla, Sambalpur, Pin- 768017

Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

Bench: Ranjan Kumar Naik, President, S.K Dora (Co-opted Member) and S.Tripathy, Member (Finance)



Ref: GRF/Burla/Div/BNED/ (Final Order)/ 33 (4)

Date: 19/02/2026

Present:

**Sri Ranjan Kumar Naik, President
Sri S.K Dora (Co-opted Member)**

1	Case No.	BRL/62/2026			
2	Complainant/s	Name & Address	Consumer No	Contact No.	
		Himanshu Bhusan Pradhan At-Jamgaon, Po-Kudopaga Dist-Jharsuguda-768219	4170-0106-0802	9668636804	
3	Respondent/s	E.E. (Elect), BNED, Brajarajnagar		Division B.N.E.D, TPWODL, Brajarajnagar	
4	Date of Application	11.02.2026			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	√
		3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019 √			
		2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004			
		3. OERC Conduct of Business) Regulations,2004			
		4. Odisha Grid Code (OGC) Regulation,2006			
		5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004			
		6. Others			
8	Date(s) of Hearing	11.02.2026			
9	Date of Order	19/02/2026			
10	Order in favour of	Complainant	Respondent	Others	√
11	Details of Compensation awarded, if any.	NIL			

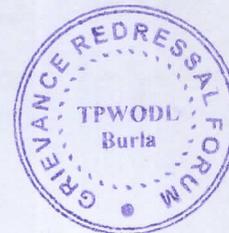
President
 19/02/2026

Place of Camp: ESO Office, Panchgaon

Appeared

For the Complainant- Himanshu Bhusan Pradhan

For the Respondent - E.E. (Elect), BNED, Brajarajnagar



GRF Case No- BRL/62/2026

Himanshu Bhusan Pradhan

At-Jamgaon, Po-Kudopaga

Dist-Jharsuguda

Consumer No-4170-0106-0802

VRS

E.E. (Elect), BNED, Brajarajnagar

COMPLAINANT

OPPOSITE PARTY

The complainant as well as opposite party have appeared before the forum during hearing at site. The complainant has lodged objection to this Forum without approaching to opposite party which is coming under CHP (Complaint handing procedure) and hence, the copy of the application is enclosed herewith and keeping the application in original for maintenance of records by this Forum and the opposite party is instructed to take up the matter to resolve the grievance at their level with the direction to submit the compliance to this Forum within one month.

However, the Opposite Party is advised to resolve the case as per internal bill revision mechanism in force.

Hence the instance case petition is hereby dropped.

Accordingly, the case is disposed of.

The complainant is at liberty to approach the Forum with necessary supporting documents if the complainant is not satisfied with the action/inaction of the opposite party.

S.K Dora

(Co-Opted Member)

Co-opted Member

Grievance Redressal Forum

TPWODL, Burla - 768017

Copy to:

Ranjan Kumar Naik

(President)

President

Grievance Redressal Forum

TPWODL, Burla - 768017

1. Himanshu Bhusan Pradhan, At-Jamgaon, Po-Kudopaga, Dist-Jharsuguda
2. Sub-Divisional Officer (Elect.) Belpahar, TPWODL, with the direction to serve one copy of the order to the Complainant/Consumer
3. Executive Engineer (Elect.), BNED, TPWODL, Brajarajnagar
4. The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved by this order of the Grievance Redressal Forum, he/she is at liberty to make representation to the Ombudsman II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forum."

This Order can be accessed at TPWODL Website → tpwesternodisha.com → Customer zone → Grievance Redressal Forum → BURLA (Case No BRL/62/2026)

CHP

ESD, Panchgani

CNO, Belpahan

GRIEVANCE REDRESSAL FORUM
TPWODL, BURLA

Otr.No.SD-6/2, Sourav Vihar, Near NAC College,
Burla-768017, Ph No.0663-2950601

Email:-Wesco_grf@Yahoo.in

GRIEVANCE REDRESSAL FORUM
Received

No.
Complaint No-
TPWODL, Burla

SC No- 417001060802

1) The name, details address and telephone no/mobile no. of the complainant with consumer no.

Name- Himanshu Bhushan Pathan Mob- 966 8636 804
At- Jamgaon Pin- 768219
Po- Kuda Baga

2) The local office, designation and detailed address of the officer, against whose action/ inaction, the complaint is being filed.

Sec- Panchgani Sub- Belpahan
Dir- Bargarh

3) The facts of the complaint (may enclose copy of the latest representation to the concerned officer of the Licensee; action taken or inaction.

ମୋର ଜଣ୍ଟିକ, ଜାମ୍ 18-12-2025 ଦାଖଲ କରାଯାଇଥିଲା ଯାହାର ଫାଇଲ ନମ୍ବର 17.1.2026
ଦାଖଲ କରାଯାଇଥିଲା ଯାହାର ନମ୍ବର 24632. ମୋ କର୍ମଚାରୀଙ୍କୁ ଯାହା ଯାହା ଦେଖିବାକୁ ମୋର ଅଧିକାର
ଆଜି ମୋ ପକ୍ଷରୁ କୌଣସି କାର୍ଯ୍ୟକ୍ରମ ନାହିଁ । ମୋର ଅଧିକାର ସମ୍ପର୍କରେ କୌଣସି କାର୍ଯ୍ୟକ୍ରମ ନାହିଁ ।
ମୋର ଅଧିକାର କାର୍ଯ୍ୟକ୍ରମ ଯାହା ଯାହା ଦେଖିବାକୁ ମୋର ଅଧିକାର ନାହିଁ ।

4) Relief sought for.

5) Any interim Relief sought for, pending final decision.

6) Whether the subject matter of the case is pending adjudication in Hon'ble High Court, consumer Forum or any other Court. If so please give details.

7) Date of filing complain in the office of ESO/SDO/EE(Documentary evidence to be enclosed)

8) Complain no. allotted by the office of ESO/SDO/EE. If any.

Place:-
Date:-

Bhikampali
11/02/2026

Himanshu Bhushan Pathan
signature of the Applicant